

## No cash required.

As specified in the contract, you may only refuel at a filling station selling the brand of fuel you initially chose. Pay with your Travel Card, no cash required. Enter your PIN code and the **current vehicle mileage**. Travel Cards with the “Fuel” service also entitle you to the following products and services (depending on the purchasing category agreed with your employer):

- Fuel
- Antifreeze
- Windscreen washer fluid, light bulbs
- Vehicle washing
- Motorway toll sticker for Switzerland

## Technical problems.

Should technical problems occur during the electronic processing of your payment, the fuel station is nevertheless obliged to provide cashless settlement of your purchase. You must however sign the proof of purchase provided in place of electronic settlement.

If your purchase cannot be settled without cash payment, please cover the costs and send us the original proof of purchase/payment for a corresponding refund. The required **refund order form** is provided in this section of the manual, or it can be **downloaded at [www.leaseplan.ch](http://www.leaseplan.ch)** (Please note that we can only process refund requests that are submitted in the required form and with the original proofs of purchase/payment.)

## Replacement/hire vehicle.

Please also refuel your replacement vehicle with your Travel Card. In such cases please enter «O» as the mileage.